# WSM MBaaS *POWERED BY ACRONIS*Frequently Asked Questions



## How secure will my Data be?

## • Your data is always only yours at Acronis data center

Acronis data centers identifies all the incoming data with your WSM's MBaaS account. Only you can access the data, whether you restore only one file or the whole machine.

## • Your data is encrypted even before it is sent

WSM's MBaaS, powered by Acronis AnyData Engine, encrypts your data atsource with government-approved AES-256 strong encryption, before sending it over to secure Acronis data centers. You set up the password – and only you can access it.

### Even metadata is encrypted

All management communication between your system and Acronis Cloud runs through secure channels with SSL encryption – at any moment in time all aspects of your data are secure.

## Acronis data centers are highly secure

Physical security is ensured via high fences, 24x7 security personnel, and video surveillance with 90-day archiving. Biometric hand-geometry scan and proximity key card are required for access.

# How safe will my Data be?

#### Acronis data centers are Tier-IV designed

Acronis data centers are equipped with UPS and backup diesel-generators and are designed to ensure constant power availability for up to 48 hours to sustain an undefined power outage. In addition, there are redundant HVAC, network and UPS. The Tier-IV Data Centers do not interrupt availability for any planned activity, and can sustain at least one worst-case scenario unplanned event with no critical impact. With 99.995% availability, Tier-IV is the highest availability level for any data center on the planet.

#### Acronis data centers are SSAE-16 certified

SSAE 16 is a framework for a data center organization to have an outside entity examine their internal controls. Compliance sensitive companies often require SSAE 16 certification, which include publicly traded enterprises, financial firms, and healthcare organizations.

## • Your backups are stored on reliable Acronis Storage

Your data is safe on state-of-the-art Acronis software-defined storage, running Acronis' patented implementation of Reed-Solomon data chunk distribution with outstanding redundancy and error correction. Acronis Storage exists only for one purpose – safety and security of your data.

# Where will my data be?



